

DORA Readiness

DORA is here and regulators are watching, but many organizations still struggle

How we can help

Many organizations struggle to

- Identify DORA-critical functions
- Map dependencies in ServiceNow
- Align BCM, ownership & third-party risk
- Translate compliance into resilience

We offer an expert-led program to

- Uncover gaps
- Map critical functions
- Build a resilient DORA foundation

*This program helps achieve DORA compliance using ServiceNow's CSDM v5, aligning with **RTS 05.02**, **06.01**, and **07.01**.*

What we deliver

1

Explore your current DORA setup

2

Identify pain points across ITOM, BCM, and governance

3

Map your critical functions using CSDM 5

4

Review your CMDB, ownership model, and vendor dependencies

5

Draft a tailored Action Plan for DORA resilience

Your outcome

You walk away with:

A DORA Impact & Maturity Assessment

A functional pilot in ServiceNow showcasing a Critical Process/Function modeled end-to-end for DORA

A prioritized Action Plan for compliance & resilience

Clear next steps to align ServiceNow with DORA

RTS 05.02 – ICT Service Supply Chain - Identify critical functions and document third-party contracts and legal entities.

RTS 06.01 – Function Identification - Classify key business functions and their dependencies.

RTS 07.01 – Assessment of ICT Services - Ensure accountability, resilience and traceability across services and third-party dependencies.

✉ ping@einar.partners

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