

Research

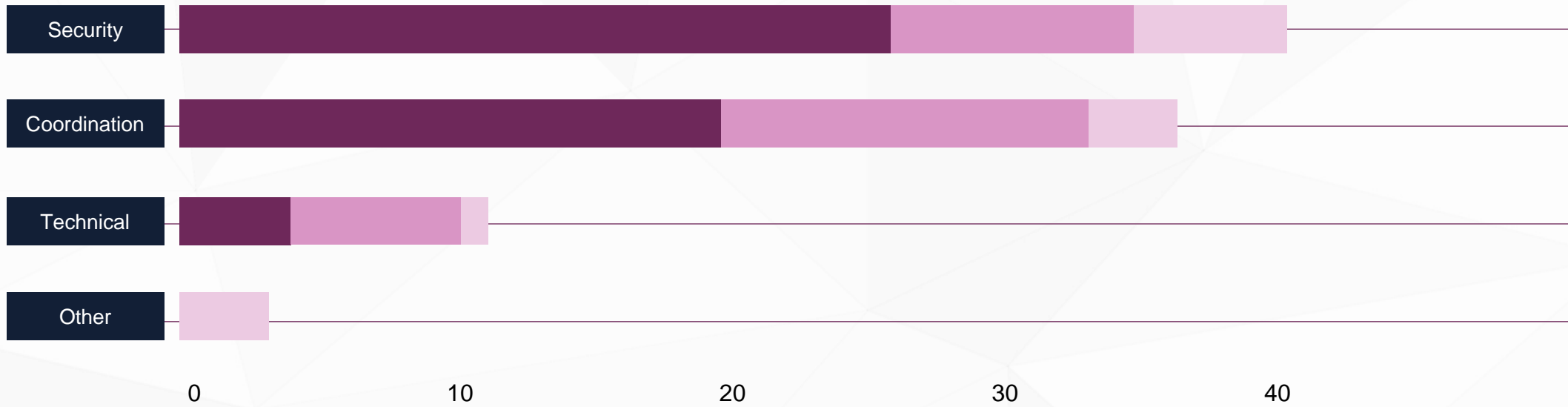
Implementation Benchmarks: ServiceNow Discovery

Primary challenges categorized

* Based on real implementation experience & data gathering of 12 rollouts

Selection

- 1st
- 2nd
- 3rd



Margin of error: ~ 5%